

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive	Postal address with PIN code	Phone & Fax nos.	Email id.			
Srikakulam Municipal Corporation	A.P	Smt. P.A Shobha, I.A.S., <i>Officer</i>	532001	9849905787	commissionersklm@yahoo.co.in			
Water Supply Indicators								
Benchmarks	Coverage of water supply Connections	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges
	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)
	100%	100%	20%	24 hours	100%	80%	100%	90%
	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)
	91%	0.6%	26.97%	3 hrs	100%	80%	42%	80%
	108 LPCD	1% LPCD	20.00 %	3 hrs	100%	80%	42%	90%
Sewage Management (Sewerage and Sanitation)								
Benchmarks	Coverage of toilets	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)
	100%	100%	100%	100%	20%	80%	100%	90%
	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)
	98%	0	0	0	0	0	0	0
Solid Waste Management Indicators								
Benchmarks	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)	Current (2016-17)
	100%	100%	100%	80%	100%	80%	100%	90%
	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)	Targets (2017-18)
	98%	100%	50%	80%	100%	75.0%	0	0
Storm Water Drainage Indicators								
Benchmarks	Coverage of storm water drainage network	Incidence of water logging/ flooding						
	Current (2016-17)	Current (2016-17)						
	80%	1						
	Targets (2017-18)	Targets (2017-18)						
	90%	0						

C.R.No.56, Dt. 30-03-2017

[Signature]
COMMISSIONER

Srikakulam Municipal Corporation

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